

THE HAPPY/FUN MATH TUTOR



www.HappyFunMathTutor.com

Boca Raton, FL

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REFUND POLICY

The 1-hour standard tutoring rate is pre-paid and non-refundable.

Bulk tutoring plans are pre-paid and subject to refunds given the following reimbursement schedule: First, a \$100 processing fee is applied to the account for the time needed to calculate the unused balance and process the refund. The unused balance is calculated by taking the hours used during the subscription period and billing those hours at the *higher* of either the currently published 1-Hour Standard Rate or the historical 1-Hour Standard Rate that was listed under the “Rates” section of the HappyFunMathTutor.com website at the time the subscription was started. Any remaining balance, less the processing fee and the recapturing of any applicable PayPal, BitCoin, and/or credit card fees, is then reimbursed to the client via personal check within thirty (30) days of receiving the written request by email. If the unused account balance is negative, then no refund is due; however, any remaining hours would still be available for use until they expire. If the unused account balance is positive, any remaining hours are null and void once the refund check is mailed out.

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Please note that a 24-hour notice is always required to cancel a session without being charged.